

### Do you get any of the following benefits?

Incapacity Yes  No

Attendance Yes  No

Disability Living Yes  No

Are you registered blind or partially sighted? Yes  No

Are you registered disabled? Yes  No

### Where do you think you need handrails and/or banisters?

Internal Stairs  Bath

Steps at back door  Toilet

Steps to front door

Other (Please state)

If you feel that you require any other aids and/or adaptations contact Occupational Therapy on 01905 681655.

#### For Office Use Only

Type of property  No. of bedrooms

Is property on T/F List  RTB

Estimated cost: £  Cost: £

#### Please return your completed form to:

Worcester Community Housing, Warndon Operational Office,  
56 Cranham Drive, Worcester WR4 9PA.

### If you would like this booklet:

On audio CD, in large print, in a format that you can read on your personal computer please contact Customer Services on 01905 670100.

ইংরেজি ভাষার বিষয়ে সাহায্য চান – এথনিক অ্যাকসেস [Ethnic Access] এর সঙ্গে যোগাযোগ করুন, টেলিফোন: 01905 25121

“如需我們幫助你理解英文 – 聯繫 Ethnic Access (少數民族服務獲取組), 電話: 01905 25121”

‘Necessita de ajuda com o seu Inglês? – contacte Ethnic Access Tel.: 01905 25121’

ਪੰਜਾਬੀ ਭਾਸ਼ੀ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ – ਈਥਨਿਕ ਆਕਸੈਸ [Ethnic Access] ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

01905 25121 سے رابطہ کریں ٹیلیفون: [Ethnic Access] رسائی نسلیات میں مدد چاہتے ہیں۔

‘Potrzebujesz pomocy z Angielskim – skontaktuj się z Ethnic Access Tel: 01905 25121’

‘Нуждаются в помощи с английским – позвоните в «Ethnic Access» по тел: 01905 25121’

‘İngilizce konusunda yardıma ihtiyacınız varsa, Ethnic Access’i arayın. Tel: 01905 25121’



# Aids and adaptations

*Making life easier in your home.*

Making a Difference

# Getting help

At Worcester Community Housing we are committed to making sure that you can live independently in your own home. To help you to do this you may need to have some aids and adaptations made to your home such as ramps, door widening and over bath showers.

## How it works

If you are elderly, disabled, or someone living in your home is disabled, and feel that you could benefit from aids and adaptations then we may be able to help.

So we know exactly what type of help you need you must ask your doctor to refer you to an Occupational Therapist. They are trained to decide what adaptations are best to help you within the home.

Here's what you need to do:

- ▶ Go and see your Doctor for his/her opinion and advice on the help you feel you need;
- ▶ If he/she feels you need help then he/she will write and tell the Community Occupation Therapists;
- ▶ The Occupational Therapist will assess your referral and arrange a home visit if appropriate;
- ▶ They will assess your needs and put together a list of the aids or adaptations they feel you need;
- ▶ The list will be sent onto us here at Worcester Community Housing for

consideration. We will do all we can to do the work you need up to a maximum cost of £3000.

If the work that needs doing is major and likely to cost over £3000 we will contact your Occupational Therapist. They will send a referral to Worcester City Council for a Disabled Facilities Grant.

## Work without the wait

For minor aids and adaptations you do not need to wait for an Occupation Therapist to visit you. They can be done within 28 days as part of our home repair service. This includes:

- ▶ Grab rails in the bathroom;
- ▶ Grab rails in doorways or corridors;
- ▶ Extra handrails to stairways or external steps;
- ▶ Handles to kitchen Cabinets;
- ▶ Lever taps in bathroom and kitchens.

If you think you could benefit from this please fill in the application form.

## Useful contacts

### Occupational Therapy

South Worcestershire NHS,  
Primary Care Trust,  
Occupational Therapy,  
Moor Street Clinic,  
7 Moor Street,  
Worcester WR1 3DB.  
[t] 01905 681655

### Disabled Facilities Grant

Private Sector Housing,  
Worcester City Council,  
Orchard House,  
Farrier Street,  
Worcester WR1 3BB.  
[t] 01905 722233

### Worcester Community Housing

Warndon Operational Office,  
56 Cranham Drive,  
Worcester WR4 9PA.  
[t] 08001 972805

## Help with handrails and banisters

Please fill in this form if you have mobility problems and are in need of a handrail and/or a banister, and/or grab rails.

Full name   
Address   
  
Telephone no.  Date of birth

### Please tell us about your medical condition or physical disability

